

Cancellation Policy

I understand that occasionally you will need to change the agreed time/date/place for a consultation. If this should happen please do let me know as soon as possible so that I can offer that space to someone else.

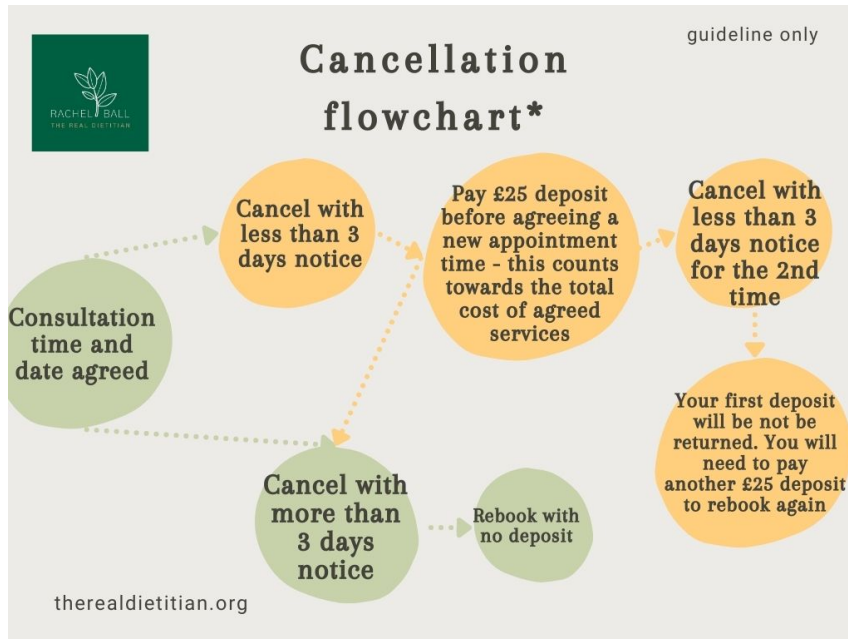
I do not routinely ask for deposits before consultations and you will usually pay the full amount after our consultation.

Short notice cancellations - if you need to cancel or move your consultation less than 3 days before the planned appointment, I will ask you to pay a non-refundable deposit of £25 before booking again. This £25 will count towards the cost of your next consultation and other services offered.

If you should cancel late (<3 days notice) a second time the £25 cannot be returned to you. If you change your mind and no longer wish to have any appointments or services from The Real Dietitian, do let me know more than 3 days before the planned consultation for this deposit will be returned.

I reserve the right to decline rebooking appointments and/or retain deposits for reasons such as repeated “no-show”, excessive changes to agreed plans.





If you have any questions do contact me: Rachel Ball (dietitian) -
dietitian.rachel@outlook.com

THE REAL DIETITIAN

